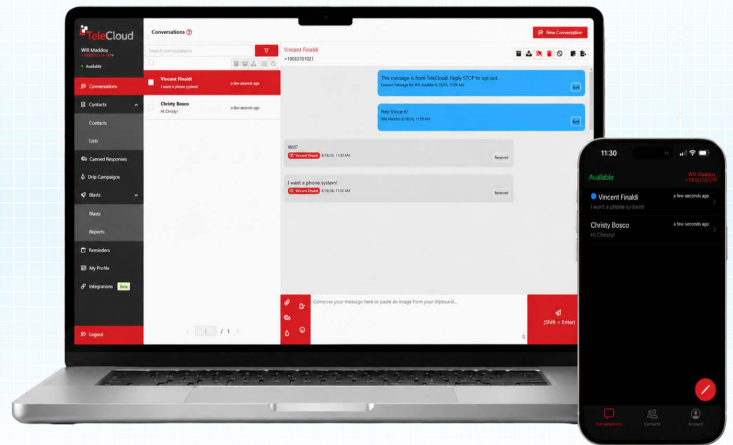


TeleCloud TEXTVIEW

Leverage the power of cloud-based SMS and MMS to connect with customers.



The world is mobile. Your business should be, too.

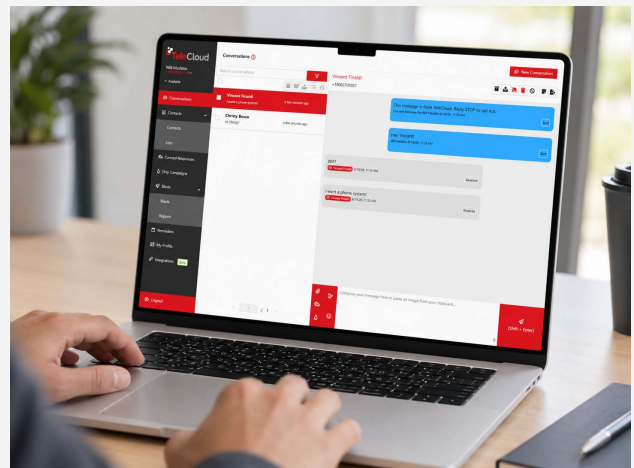
Send and receive text messages from your business phone numbers.

Emails are often missed or ignored altogether. Reach more customers where they are with our easy two-way texting solution.



Benefits of TextView

- ✓ 95% of text messages receive a response, so you get better engagement.
- ✓ Customer service agents can resolve issues 10x faster by texting vs. calling.
- ✓ Reach groups of customers at once with text blasts for outbound campaigns.
- ✓ Save time and keep messaging consistent with response templates.
- ✓ SMS/MMS management is centralized, so multiple staff can work on campaigns.



TextView Use Cases



Text Blasts

Create distribution lists to send targeted messages to specific groups en masse.



Automatic Notifications

Integrate with your platform and send automated messages.



Text Archiving

Search historical text archives to quickly reference and resolve customer issues.

Features	Basic Standard Business Texting	TextView Advanced Business Texting
Text enable existing business numbers	✓	✓
One-to-one SMS messaging	✓	✓
SMS queues	✓	✓
Text history	✓	✓
Custom integrations via messaging APIs	✗	✓
One-to-many or many-to-one messaging	✗	✓
Advanced reporting on inbound/outbound messaging	✗	✓
Response templates	✗	✓
Company text messaging	✗	✓
Global support for multiple languages	✗	✓
Send auto-responses that are triggered by keywords	✗	✓
Ensured compliance	✗	✓
Schedule messages	✗	✓
SMS Auto Attendant	✗	✓